

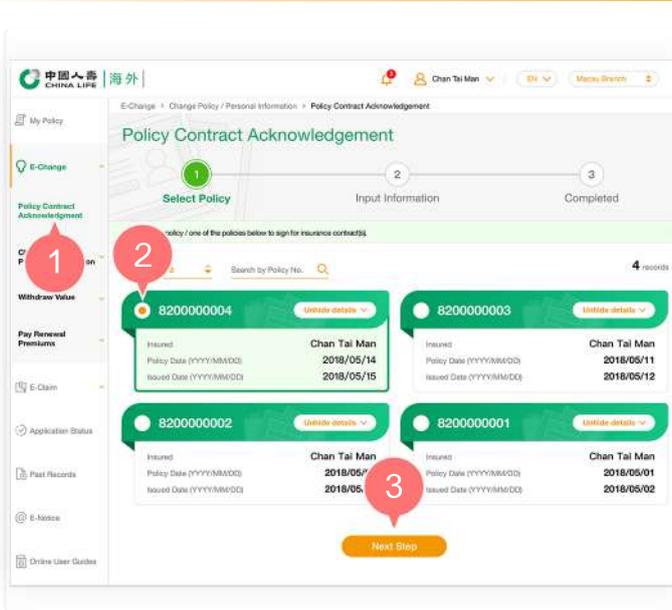


Self Service Policy Contract Acknowledgment



Please scan the QR code to login Individual Customer Portal
cs.chinalife.com.hk

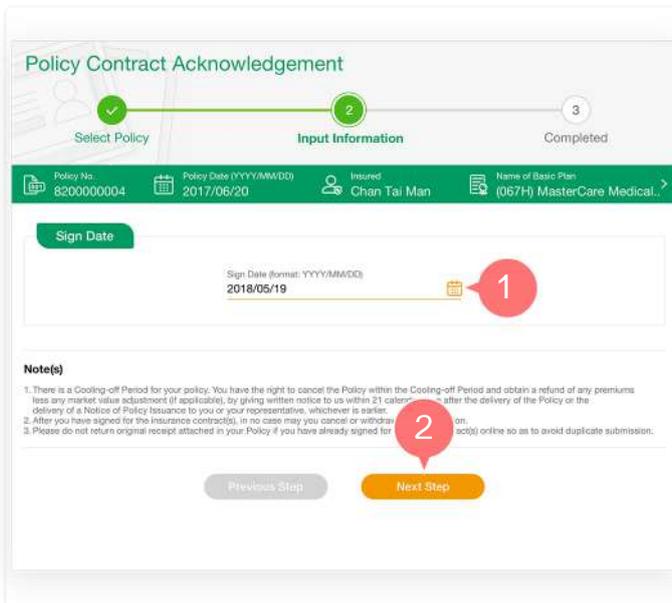
Step 1 Select Policy



1. After logging into the Individual Customer Portal, select "E-Change" from the main manual. Then, select "Acknowledgement of Receipt of Policy Contract".
2. Select one of the policies by clicking the round button.
3. Click "Next Step" to Step 2.



Step 2 Select Date



1. Select or, in the format required, enter the date when you acknowledged receipt of the policy contract.
2. Click "Next Step" to submit.

Declaration

I /we hereby confirm that I /we have received the Policy issued by China Life Insurance (Overseas) Company Limited. I have read and understood the Declaration of Cooling-off Rights Reminder with Policy Issue attached in the Policy. I understand that this Policy shall be kept in a secure place.

3

Disagree
Agree

4

Do you want to confirm the following application

Policy Contract Acknowledgement Details

Policy No.	8200000004
Policy Date (YYYY/MM/DD)	2018/05/14
Policy Issue Date (YYYY/MM/DD)	2018/05/15
Insured	Chan Tai Man
Name of the Basic Plan	(067H) MasterCare Medical Plan - Asia Plan 3 (MOP)
Sign Date (YYYY/MM/DD)	2018/05/19

Return to apply
Confirm Submission

3. Click "Agree" to confirm that you have read and agreed to the Declaration.
4. Preview the page and verify whether the information entered is correct.
5. If information is correct, click "Confirm Submission".
6. If you need to revise information, click "Return to Apply".



Step 3 Completed

My Policy

- E-Change
- Policy Contract Acknowledgement
- Change Policy / Personal Information
- Withdraw Value
- Pay Renewal Premiums
- E-Claim
- Application Status
- Past Records
- E-Notice
- Online User Guides

E-Change > Change Policy / Personal Information > Policy Contract Acknowledgement

Policy Contract Acknowledgement

✓
 Select Policy

✓
 Input Information

✓
 Completed

✔

You have successfully completed the procedures for Policy Contract Acknowledgement.

[Return to My Policy](#)

You have successfully completed the procedures for Acknowledgement of Receipt of Policy Contract.

Please note that, if you have successfully completed the procedures for Acknowledgement of Receipt of Policy Contract in the Customer Portal, you do not need to submit the Receipt of Policy Delivery to our company.

- Review all policy information at one go
- Check application status anytime
- View various types of E-Notice
- Submit E-Claim instantly
- Change policy information instantly
- Receive instant important messages